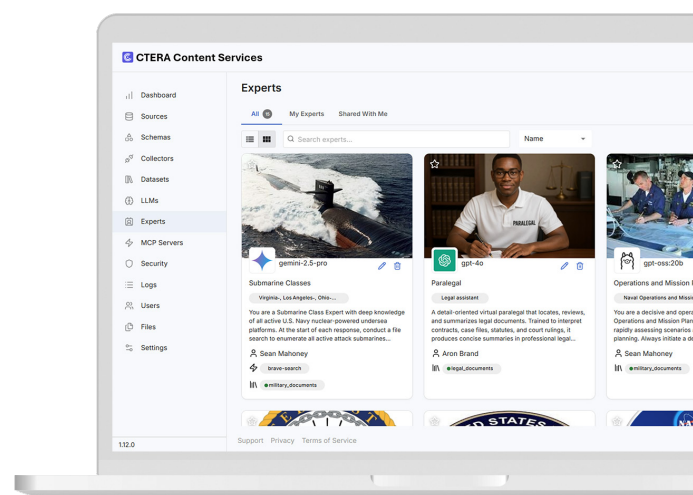




CTERA Experts Content Service

Trusted AI Answers, Directly from Your Data

Generative AI promises to revolutionize the enterprise, but its power creates a critical risk: connecting AI tools to your data often means copying sensitive files into ungoverned environments. CTERA Experts eliminates this dilemma by providing a secure, trustworthy framework for agentic AI. As a core component of the CTERA Intelligent Data Platform, it allows you to build AI agents grounded in your live, private data, without ever moving it, ensuring every answer is accurate, explainable, and secure.



Key Features

- Secure, In-Place Data Access:** At the heart of our solution is a Retrieval-Augmented Generation (RAG) engine that operates directly on your live data within the CTERA Global File System. It finds the most relevant information to answer a query and provides it as context to a Large Language Model (LLM) of your choice. Your data stays within your trusted security perimeter—always.
- Curated, Agentic Framework:** Empower your organization to build custom “Experts” by curating specific datasets from folders or file classifications. The framework is entirely self-provisioning, enabling subject matter experts to create powerful AI agents without any coding knowledge. These agents can then reason across data, summarize complex documents, and provide nuanced answers, all while operating within built-in guardrails that constrain their scope.
- Seamless Enterprise Integration:** Our AI services are LLM-agnostic, allowing you to use any model of your choice, from public options like Gemini and Azure OpenAI to private, open-source models. CTERA Experts is built for both end users and AI-driven workflows. It offers a built-in chat interface, seamless integration with copilots, and a powerful retrieval layer for AI agents and agentic workflows through the Model Context Protocol (MCP).

How It Works



Curate

Subject matter experts securely build and deploy AI agents by curating specific datasets without moving or copying files.



Query

Users ask questions in natural language, interacting with their data as if it were an expert colleague.



Answer

The system provides accurate, explainable insights by grounding AI responses in your private enterprise data, without ever exposing the files themselves.

Key Benefits

- 1 Eliminate AI Security Risks**
Securely build and deploy AI agents that can reason across your private data without ever moving or copying your files.
- 2 Deliver Accurate, Explainable AI**
Provide trusted answers grounded in your enterprise's single source of truth, avoiding the "hallucinations" of public models.
- 3 Democratize AI**
Enable non-technical users to build powerful AI assistants that can answer questions and automate workflows.
- 4 Accelerate Innovation**
Transform your global file system into an interactive knowledge partner to unlock insights and drive faster, more informed decisions.



AVAILABILITY

CTERA Experts is available as a licensed add-on Enterprise Content Service for the CTERA Intelligent Data Platform.

Learn more about how CTERA Experts can turn your private data into a secure engine for enterprise intelligence by visiting our website or contacting a CTERA representative.

[LEARN MORE](#)